

Quality Policy DOC001

We will ensure that our Maritime Academy training and services meet our customer's expectations, our own high standards and comply with all relevant regulations.

Specific quality objectives will be set and reviewed through our management review process. To help achieve these, we will maintain a quality system that meets BS EN ISO 9001 - "Quality Management Systems – Requirements".

We will strive to continually improve our performance by regularly evaluating our centre and services and identifying actions to ensure that our objectives are achieved and that problems are prevented.

Approved by: S Brand Position: Director Date: 18 July 2018